

CLARIFICATION:
Independent Civilian Review and Public Complaints Process

Complaints regarding the police at the G20 Summit should not be submitted to the Toronto Police Services Board.

The Board will not hear deputations regarding personal experiences with police at the G20 Summit that could be the subject of a public complaint.

Effective October 19, 2009, all complaints about the conduct of police officers or about the policies or services delivered by the Toronto Police Service must be reviewed by the Office of the Independent Police Review Director (OIPRD). Complaints must be signed and filed on a form prescribed by the OIPRD. If you have a complaint about the police in relation to the G20 Summit, your complaint should be sent to the OIPRD.

You can access detailed information about how to file your complaint and/or you may choose to e-file your complaint by going to www.oiprd.on.ca and following the links.

You may also contact the OIPRD as follows:

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| Toll-free Telephone/TTY | 1-877-411-4773 |
| Local Telephone | 416-246-7071 |
| Toll Free Facsimile | 1-877-415-4773 |
| Local Facsimile | 416-327-8332 |
| Email | oiprd@ontario.ca |
| In person/ Post | 655 Bay Street, 10 th Floor, Toronto, Ontario, M5G 2K4 |

Toronto Police Services Board - Independent Civilian Review

At its meeting of July 6, 2010, the Toronto Police Services Board approved a recommendation establishing an Independent Civilian Review, to identify and study issues raised by the public and Board members regarding oversight, governance, accountability, transparency, communication and supervision issues arising from a multi-jurisdictional model of policing in the context of the governance role and policies of the Toronto Police Services Board. The Independent Civilian Review has as its focus, matters of governance and policy, rather than operational policing issues or public complaints about any personal experiences with police.

The Board will consider a report at its meeting of July 22, 2010 regarding the next steps in the Independent Civilian Review process. This will include proposed Terms of Reference for the Independent Civilian Review.

The Board will receive written submissions or oral depositions about a report which will be included on the agenda of the Board's July 22, 2010 meeting. This report will include the draft Terms of Reference for the proposed Independent Civilian Review.

You will be able to review a copy of the Board report, at www.tpsb.ca. The report will be posted several days prior to the July 22, 2010 meeting.